

## N E W S L I N E

**Newsline No.:** 2015-40

**Date:** May 4, 2015

### **OAL Approves DWC Final Copy Service Fee Schedule Regulations**

The Office of Administrative Law (OAL) has approved the Division of Workers' Compensation's (DWC) final version of the Copy Service Fee Schedule. The effective date of the regulations is July 1, 2015.

"The new copy service fee schedule, which was mandated by SB 863, is a flat \$180 fee for a set of records from a single custodian. By reducing the items and services that can be separately billed, we expect fewer disputes and prompter payments. If there are disagreements about a copy service bill, the disputes can now be handled through Independent Bill Review instead of the more time consuming and costly lien process," said DWC Administrative Director Destie Overpeck.

The Copy Service Fee Schedule regulations include the following:

- Instead of a per-page fee and itemized fees for subpoena preparation, mileage, and other related fees, a flat fee of \$180 covers records of 500 pages and under and includes mileage, postage, delivery, phone calls, page numbering, witness fees, release of information fees, and subpoena preparation.
- Separate charges are allocated for cancellations, certificates of no record, for records obtained from EDD and WCIRB, and for additional sets for records.
- For copies above 500 pages, an additional 10 cents a page is allowed.
- Bills for copy services must include provider tax ID numbers, professional photocopier numbers, and claim numbers and may include newly-created billing codes.
- DWC fees for transcripts will no longer be estimated. It will cost \$100 to order a transcript of 33 pages and under; transcripts over 33 pages will cost an additional \$3 a page. DWC fees for Public Records Act requests requiring staff research will be charged at \$85 an hour instead of \$40.
- DWC can dispose of paper adjudication documents after 20 years.

The text of the regulations can be found [here](#).

###



The [California Department of Industrial Relations](#), established in 1927, protects and improves the health, safety, and economic well-being of over 18 million wage earners, and helps their employers comply with state labor laws. DIR is housed within the [Labor & Workforce Development Agency](#). Non-media inquiries can contact DIR's Communications Call Center at 1-844-LABOR-DIR (1-844-522-6734) for help in locating the appropriate [division or program](#) in our department.